BigCommerce Integration Setup for GETOnline User v0.1

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1. BIGCOMMERCE INTEGRATION SETUP

1.1 Steps To Setup BigCommerce Integration

Follow the steps below to setup the BigCommerce Integration.

1.1.1 Step 1: Install App

1. Install the app on you BigCommerce store admin panel.

	All Apps / Run your store / Shipping / GETOnline
↑ Dashboard	GETOnline
Q Search < Apps	Free ****
Marketplace My Apps	Description Screenshots Reviews
	GETOnline Integration Fully integrating with GetOnline online system, this easy to install and configure app assists you in the creation of high quality and accurate shipping documentation to accompany your packages - whether they be travelling locally or around the world. What this app will help you to do:-
My Test Store 🛛	

2. By click on the Start Now button, user will be redirect to GetOnline login page, to complete the setup and sync the orders into shipment list.

٩	Search	
	Apps	GETOnline The web solution for the transport industry
	Marketplace My Apps	An easy to use web-based portal specifically designed to assist in the preparation and management of shipments being delivered
	(GETOnline	This portal assist in the preparation of consignment notes/delivery labels (and commercial invoices as necessary) and send automated shipment notifications to your recipients to make them aware that a shipment is on the way to them. It also provide up to the minute tracking and monitoring of your shipments currently in transit with the ability to generate reports and statistics of your current/historical shipments including transit times. You can event schedule these reports to be sent to you automatically at preset times!
	Ţ	Start Now ⇒
My	Test Store 🖄 🔨	

GETOnline The web solution for the transport industry	
GETOnline Login User Name: Password: Login Now Remember me next time. Forgot your password?	Contracking Enquiry
Don't have a Login ID? Signing up is easy. Sign Up Now	Latest News Last Update: 25 Aug 16 15:56:33
What's New on GETOnline	
_ GETOnline v4 © Frontier Force Technology 2016	Privacy Policy About Our Services Terms and Conditions

1.1.2 Step 2: Manage Service Mapping

Service mapping is managed per integration setup. User who needs the service mapping can use the form to manage it and retrieve it from code

1. Once user login to GETOnline, user will be redirected to My Profile page if service mapping list for the BigCommerce store is empty.

Please be noted that if no service mapping is present, NO order will be imported.

Store ID :	store-yh9wx6ew	
Permanent Token :	7 mention and the second second	
	Save Changes Cancel	
Service Mapping	Save Changes Cancel I be used for your eCommerce shipments? Check with your ship	ping agent to get the available service code
Service Mapping Which shipping service will From Service Code	Save Changes Cancel I be used for your eCommerce shipments? Check with your ship To Service Code	ping agent to get the available service code
Service Mapping Which shipping service wil From Service Code Only orders with matche	Save Changes Cancel I be used for your eCommerce shipments? Check with your ship To Service Code d service mapping will be imported.	ping agent to get the available service code Save Mapping Cancel

- 2. Another way to get into the service mapping list in GETOnline:
 - Login to GETOnline, to "My Profile" page and click on "eCommerce Integrations" tab.

Profile				
me My Profile				
 eCommerce Integrations 				Edit Profile
🗿 shopify	Shopify	View	Download Documentation	Reset Password Shipment Settings
iii Magento ^{.go}	Magento	View	Download Documentation	eCommerce Integrations
	WooCommerce	View	Download Documentation	
PrestaShop	PrestaShop	View	Download Documentation	
Wish	Wish	View	Download Documentation	
BIGCOMMERCE	BigCommerce	View	Download Documentation	

3. Click "View" button for BigCommerce, click "Edit".

eCommerce Integrations Your existing eCommerce Integration with the service is I	listed below:			
store-yh9wx6ew	Edit	Delete	Import Orders	

4. Insert the service code in the "From Service Code" and "To Service Code" textboxes, and click "Save Mapping" button.

Integration Detai Your integration details	ls			
*Store ID :	store-yh9wx6ew			
Permanent Token :	7	e at second		
	Save Changes	Cancel		
Service Mapping				
Service Mapping	I Ill be used for your eComm	nerce shipments? Check with ye	our shipping agent to get the a	available service code(s).
Service Mapping Which shipping service w From Service Code	ill be used for your eComm	nerce shipments? Check with y	our shipping agent to get the s	available service code(s).
Service Mapping Which shipping service w From Service Code Only orders with match	ill be used for your eComm ed service mapping will be	nerce shipments? Check with y To Service Code imported.	our shipping agent to get the a	available service code(s).
Service Mapping Which shipping service w From Service Code Only orders with matcher From Service Code	ill be used for your eComm ed service mapping will be	herce shipments? Check with year of the service Code imported.	our shipping agent to get the s Save Mapping To Service Code	available service code(s). Cancel Edit
Service Mapping Which shipping service w From Service Code O Only orders with matche From Service Code Ship by Weight	ill be used for your eComm ed service mapping will be	nerce shipments? Check with y	To Service Code	Cancel Edit Edit Delete

Be noted that the service code in the "From Service Code" for BigCommerce has to be identical to the shipping method name as in BigCommerce store. In BigCommerce the shipping method* can be found under **Store Setup > Shipping**. The service code in the "To Service Code" will be advice by the shipping provider.

Dashboard	Checko	ut Shipping Options		
Search	Default St	ipping Rules		Add country 🗸
Store Setup	¢	Singapore	Ship by Weight	Edit ×
Store Profile				
Store Settings		United States	Shin hy Weight US	Edit X
Payments		onited states	Ship of Heght of	
Shipping				
Tax	×	United Kingdom	Ship by Weight UK	Edit ×
Currencies				
Point of Sale				
Accounting	Advanced	Shipping Rules		

*Rename your shipping method with a unique name, to ensure it is identifiable by the shipping provider when setup the service mapping

- 5. Only order with matched service mapping will be imported into GETOnline.
- 6. If no service mapping is present, NO order will be imported.

1.1.3 Step 3: Process Shipments

1. Login to GETOnline, go to "My Profile" page -> "eCommerce Integrations" tab.

My Profile				
Commerce Integrations				Edit Profile
shopify	Shopify	View	Download Documentation	Reset Password Shipment Settings
Magento ^{.go}	Magento	View	Download Documentation	eCommerce Integrations
00 COMMERCE	WooCommerce	View	Download Documentation	
PrestaShop	PrestaShop	View	Download Documentation	
vish	Wish	View	Download Documentation	
	BigCommerce	View	2 Download Documentation	

2. Click "View" button for BigCommerce, and click "Import Orders". Only order(s) with status as indicated in **Awaiting Fulfillment** will be imported from BigCommerce.

eCommerce Integrations Your existing eCommerce Integration with the service is lis	ted below:			
store-yh9wx6ew	Edit	Delete	Import Orders	

3. If shipment import is done, the BigCommerce orders will appear in GETOnline shipment list as pending shipments.

/	Shipping													
New	Shipment	Shipmen	t List 🛛 🕻	Oocket List	Shipment E	latch Import								
Sea	arch													
	Date	Date Type:		Create	d Date	Despatch Date								
		From:		28/07/20	16	(dd/mm/yyyy) To:			V	(dd/mm/yyyy)				
		Destination	0			T								
		Service Ty	pe:	All		*								
		Status:		Pendin	g 🕑 Manifes	ted Finalised O	R 🗹 All si	nipments	of the day	,				
0	Shinment #													
	Shipment # Sender Ref													
⊖ s ⊖ s	Shipment # Sender Ref ew my shipme	Search											Pag	je Size : 10
© s ⊙ s Vie No	Shipment # Sender Ref ew my shipme	Search ent(s) only Status	Run ID.	Created By	Created Date	Shipment #	Sender Ref	Ref 2	Serv.	Recipient	Location	Country	Pag Print Date	je Size : 10 Job Collectio
© s ⊙ s Vie No	Shipment # Sender Ref ew my shipme	Search ent(s) only Status	Run ID.	Created By test7	Created Date 28-Jul-2016 13:30:00	Shipment # 0901953 [edit][clone]	Sender Ref 108	Ref 2	Serv. EN	Recipient test test	Location	Country	Pag Print Date	ge Size : 10 Job Collectio
Vie No 1 2	Shipment # Sender Ref ew my shipme	Search Int(s) only Status IP IP	Run ID.	Created By test7 test7	Created Date 28-Jul-2016 13:30:00 28-Jul-2016 13:30:00	Shipment # 0901953 (edit][clone] 0901954 (edit][clone]	Sender Ref 108 109	Ref 2	Serv. EN EN	Recipient test test test test	Location test test	Country SINGAPORE UNITED KINGDOM	Pag Print Date	Job Collection

1.1.4 Step 4: Fulfil BigCommerce Orders

1. After you have finalized your shipments, you will like to send your tracking number back to your BigCommerce order and fulfil the order.

e	Shipping													
New	v Shipment	Shipment	List D	ocket List	Shipment Ba	tch Import								
Se	arch													
۲	Date	Date Type: From: Destination		 Created 28/07/201 All 	6	Despatch Date (dd/mm/yyyy) To:			V (c	id/mm/yyyy)				
		Status:	ю.	Pending	Manifeste	ed 🗹 Finalised OF	All shi	inments o	f the day					
0	Shipment # Sender Ref	Status:	JC.	Pending	Manifesta	ed 🗹 Finalised OF	R 🔲 All shi	ipments o	f the day					
○ : ○ : • Vie	Shipment # Sender Ref ew my shipme	Status: Search ent(s) only	ле.	Pending	Manifest	ed 🗹 Finalised OF	R 🗍 All shi	ipments o	f the day				Page	e Size : 10
Vie No	Shipment # Sender Ref ew my shipme	Status: Search ent(s) only Status	Run ID.	Created By	Created Date	Shipment #	R All shi	Ref 2	f the day Serv.	Recipient	Location	Country	Page Print Date	e Size : 100 Job Collectio

2. To do so, just select the shipments you want to fulfill and print this document called 'Fulfil BigCommerce Order' (Need additional permission, please contact support team for the permission).

Connote Label Style 2 (QR Code) Manifest Print (QR Code) Connote Label Style 1 (QR Code) FFDX 3rd Party Integration Label US Customs Format Fulfil WooCommerce Orders India Inbound Form IV India Inbound Form V India Inbound Form V India Inbound Form II Connote Label Style 3 - Item Barcode Fulfil Prestashop Orders Fulfil BigCommerce Orders Sticker Label With Dimensions NZ Label 55X 2.5 Testing 2 testing 2	Shipment Options Assign To Manifest Uplift Date: Docket #: TBA Carrier: TBA Carrier: TBA Carrier: TBA: Delete Shipment Ship Now Remarks: TBA Submit
--	--

3. You can do multiple shipments at the same time. You can see from the screenshot below what order get updated with what tracking number. Click view order to bring you to your store order listing, and then go to view the order.

BIGCOMMERCE Or The following order(s) from yo order details.	ders ur BIGCOMMERCE st	ore has/have been fulfiled. Click on view order to view
BIGCOMMERCE Order #	Tracking #	
#108	<u>0901956</u>	View Orders

4. In BigCommerce, you will see that the order status should been updated to Shipped.

	28th Jul 2016 108	🖻 tes	st test	ipped	\$290.00	
Billing & Copy	test test test test, 748596	Shipping	test test test test, 748596	Order 2 items	Shipment #8 2.items @ 28th Jul 2016 Tracking #: 0901956	
€°	Singapore	Eo.	Singapore		1 v [Sample] Fog Linen	\$49.00
<u> </u>	3273288	C	3273288		Chambray Towel - Beige	045.00
	mingyen.lim@frontierforce .com		mingyen.lim@frontierforce.co m		Stripe SLCTBS-DDB31DBA	
31	28 Jul 2016 05:05:30	Q	Singapore		Color: Green	
IP.	42.61.50.171	3	Ship by Weight		(1 Shipped)	
_	Storefront	0	\$16.00			
	Test Payment Gateway	31	28th Jul 2016		1 x [Sample] Able Brewing System	\$225.00
	Captured				ABS (1 Shipped)	
					Subtotal Shipping GRAND TOTAL	\$274.00 \$16.00 \$290.00

The tracking number and will be added in Tracking under Shipment region in BigCommerce portal.

Billing	test test	Shipping	test test	Order 2 items	Shipment #8	
	test, 748596 Singapore 3273288 mingyen.lim@frontierforce .com 28 Jul 2016 05:05:30	(2) Copy <	test, 748596 Singapore 3273288 mingyen.lim@frontierforce.co m Singapore		1 x [Sample] Fog Linen Chambray Towel - Beige Stripe SLCTBS-DDB31DBA Color: Green Size: M	\$49.00
9	42.61.50.171 Storefront Test Payment Gateway Captured	3	Ship by Weight \$16.00 28th Jul 2016		(1 Shipped) 1 x [Sample] Able Brewing System ABS (1 Shipped)	\$225.00
					Subtotal Shipping GRAND TOTAL	\$274.00 \$16.00 \$290.00

5. Copy the tracking number and paste to **Tracking > Tracking Enquiry** in GETOnline, to track your shipment.

ine hacking indusy	
Enter reference number to track. Both tracking number and/or alternate reference will be searched. To track multiple shipments, <u>click here</u> . View <u>tracking history</u> .	0901956 Search Tracking Entry

ome Ti	racking	Tracking Enquiry	у									
Enter refi To track r	erence num multiple ship	ber to track. Bot ments, <u>click here</u>	th tracking number e. View <u>tracking hi</u>	r and/or alternat i <u>story</u> .	e reference will be	e searched	l.	09	01956		Search	Tracking Entry
											0 🍰 🔂 🌾 🛛	i 🎯 🔊 🖂
View 🥐	Age	ent View Custo	mer View									
Connote	# :090	1956		D	ocumentation	Rooking	Collected	In Transi	Arrived at	Outfor	Delivered	
Service T	ype :Exp	ort Non Docume	nts - Retail	D	Prepared A	Arranged	conected		Destination	Delivery	Delivered	
Shipped (on : 28 J Sind	Jul 16 00:00 papore - SINGAP	ORE									
Doctinati	ion Tes											
status	in T	' ransit to Destinat	tion									
Status Select time	in T zone: Sel	ransit to Destinat	tion								Select ti	me format: <u>12H</u>
Status Select time Trac Date	in Time	Location/Su	upplied via	Activity	Notes				Entered By		Select ti Received	me format: <u>12H </u> Sent
Select time Trac Date 28 Jul 16	zone: Sel king Details Time 13:58	Location/Su	upplied via	Activity	Notes				Entered By Test7		Select ti Received 28 Jul 16 13:58	me format: <u>12H</u> Sent
Status Select time Trac Date 28 Jul 16 28 Jul 16	zone: Sel king Details Time 13:58 13:43	Location/Su SINGAPORE SINGAPORE	upplied via	Activity Information Uplift	Notes	TBA			Entered By Test7 Test7 (web)		Select ti Received 28 Jul 16 13:58 28 Jul 16 13:43	me format: <u>12H</u> Sent
Select time Trac Date 28 Jul 16 28 Jul 16 28 Jul 16	zone: Sel king Details 13:58 13:43 13:38	Location/Su SINGAPORE SINGAPORE SINGAPORE	upplied via	Activity Information Uplift Information	Notes E Departed to	TBA			Entered By Test7 Test7 (web)		Select ti Received 28 Jul 16 13:58 28 Jul 16 13:43 28 Jul 16 13:38	Sent
Select time Trac Date 28 Jul 16 28 Jul 16 28 Jul 16 Ship	in T in T zone: Sel king Details Time 13:58 13:43 13:38 ment Details	Location/Su SINGAPORE SINGAPORE	upplied via	Activity Information Uplift Information	Notes Departed to	ТВА			Entered By Test7 Test7 (web)		Select ti Received 28 Jul 16 13:58 28 Jul 16 13:43 28 Jul 16 13:38	Sent
Status Select time Trac Date 28 Jul 16 28 Jul 16 28 Jul 16 \$ Ship Manifest	in T zone: Sel king Details 13:58 13:43 13:38 ment Details Informati	Location/Su Location/Su SINGAPORE SINGAPORE SINGAPORE SINGAPORE	upplied via	Activity Information Uplift Information	Notes Departed to	TBA			Entered By Test7 Test7 (web)		Select ti Received 28 Jul 16 13:58 28 Jul 16 13:43 28 Jul 16 13:38	Sent
Status Select time Trac Date 28 Jul 16 28 Jul 16 28 Jul 16 28 Jul 16 Wanifest Date	in T zone: Sel king Details 13:58 13:43 13:38 ment Details Informati	Location/Su Location/Su SINGAPORE SINGAPORE SINGAPORE SONGAPORE SONGAPORE	tion upplied via Sender	Activity Information Uplift Information	Notes Departed to	TBA	Flight	Carrier	Entered By Test7 Test7 (web)	# of Cons	Select ti Received 28 Jul 16 13:58 28 Jul 16 13:43 28 Jul 16 13:38 Received	Sent

1.1.5 Step 5: View Installed App And Import New Orders From BigCommerce

1. In BigCommerce, now that you have installed the app you can go to view your installed apps, you will see GETOnline Integration App, click on the app.

Q Search	My Apps My Draft Apps	Marketplace
Orders		
Products		
Customers		
Storefront Content		
Storefront Design		
Marketing		
Analytics	GETOnline	
Channel Manager		
Apps	Uninstall	
Apps Store Setup		
Account Cottings		
Orders	CE I Online The web solution for the transport industry	
Products	An easy to use web-based portal specifically designed to ass	sist in
Customers	the preparation and management of shipments being deliver	red
Storefront Content		
Storefront Design	This portal assist in the preparation of consignment notes/delivery labels (and commercial invoices as necessary) and	send automated shipment
Marketing	> notifications to your recipients to make them aware that a shipment is on the way to them. It also provide up to the minute	e tracking and monitoring of
Analytics	your simplifients currently in transit with the ability to generate reports and statistics of your current/initioncal simplifients i can event schedule these reports to be sent to you automatically at preset times!	reliquing ransit times, rou
Channel Manager		
Apps		
Store Setup	Start Now ⇒	

2. By click on the Start Now button, user will be redirected to GetOnline login page and the new orders will be imported into shipment listing automatically upon login.

· /	Shipping													
New	Shipment	Shipment	t List D	ocket List	Shipment B	atch Import								
Sea	arch													
	Date	Date Type:		Create	d Date 🔍	Despatch Date								
	From:			28/07/20	16	V (dd/mm/yyyy) To:			V	(dd/mm/yyyy)				
		Destination	c			▼								
		Service Typ	pe:	All		¥								
		Status:		Pendin	g 🖉 Manifes	ted 🔲 Finalised O	R 🗹 Allsh	nipments	of the day					
-														
0	Shipment #													
0:	Shipment # Sender Ref													
0	Shipment # Sender Ref	Search												
Vie No	Shipment # Sender Ref ew my shipme	Search ent(s) only Status	Run ID.	Created By	Created Date	Shipment #	Sender Ref	Ref 2	Serv.	Recipient	Location	Country	Pag Print Date	e Size : 100 Job Collectior
Vie No	Shipment # Sender Ref ew my shipme	Search ent(s) only Status	Run ID.	Created By test7	Created Date 28-Jul-2016 13:30:00	Shipment # 0901953 [edit][clone]	Sender Ref 108	Ref 2	Serv. EN	Recipient test test	Location	Country	Pag Print Date	e Size : 100 Job Collection
 Vie No 1 2 	Shipment # Sender Ref ew my shipme	Search ent(s) only Status [2 [2]	Run ID.	Created By test7 test7	Created Date 28-Jul-2016 13:30:00 28-Jul-2016 13:30:00	Shipment # 0901953 [edit][clone] 0901954 [edit][clone]	Sender Ref 108 109	Ref 2	Serv. EN EN	Recipient test test test test	Location test test	Country SINGAPORE UNITED KINGDOM	Pag Print Date	e Size : 100 Job Collection

2. Shipment Order Workflow

2.1 Import Workflow Overview



3. BIGCOMMERCE – GETONLINE DATA FIELDS MAPPING

3.1 Data Fields Mapping

** For sender details, the system gets the details from GETOnline database based on the GETOnline user login account.

Below is the mapping for order details and receiver details:

BigCommerce Order list

BigCommerce	GETOnline
orders.shipping_addresses.first_name &	Receiver contact
orders.shipping_addresses.last_name	
orders.shipping_addresses.shipping_method	Shipping code
orders.products.quantity * orders.products.weight	Item weight
store.weight_units	Weight measure
orders.subtotal_inc_tax	Custom value
orders.currency_code	Custom currency
orders.shipping_addresses.email	receiver email
orders.id	Sender reference 1
orders.shipping_addresses.street_1	Receiver address1
orders.shipping_addresses.street_2	Receiver address2
orders.shipping_addresses.city	Receiver location
orders.shipping_addresses.company	Receiver company
orders.shipping_addresses.country_iso2	Receiver country
orders.shipping_addresses.phone	Receiver phone 1
orders.shipping_addresses.state	Receiver state
orders.shipping_addresses.zip	Receiver postcode
orders.products.name, orders.products.sku &	Goods Description
orders.products.quantity	
orders.total_inc_tax	COD value (only will be inserted if

orders.payment_method like
"CASH")